

As parents, we think it is a very difficult and emotional time when you first leave your child into childcare. As my mother had looked after our first child until he was 2yrs old we felt it was important to start looking into alternative childcare for when number 2 came along as we wouldn't expect my mother to care for our two children and my disabled father. After discussing and visiting our options in the area we chose Banogue Community Crèche for the openness and friendliness shown by Amanda, the Manager, when I landed on their door with no appointment! We were made to feel at ease and supported throughout those first important few weeks of our children settling in.

On the rare occasions when one of our children has seemed poorly, a member of staff makes contact with us immediately to determine the next course of action, whether that is to give them medication or to come and collect them, which is exactly what you need to hear as a parent. The team always seems so caring and helpful when it comes to these situations and we are 100% confident that cuddles are given when our children are feeling a little bit sick.

The unique thing about Banogue Community Crèche is that any concern you may have about your child is taken on board and nothing you ask them to do is too much trouble. We would have no hesitation in picking up the phone as we know we are always listened to and good advice is always on offer.

Staff always have a friendly welcome in the morning at drop off time and the same when we collect in the evening. All of the carers in each room know and acknowledge our children every day and give them attention even with a busy schedule to adhere to. I love the extra mile approach, the party atmosphere for Halloween, Christmas and Easter, the Road Safety Week, the cards and souvenirs made for Mother's Day and Father's Day etc etc... All these things cause a great sense of excitement and our boys look forward to going in and being part of it! It is a long day for a child to be away from their parents and all these efforts and occasions create a lovely environment and go a long way to keeping children content, entertained & educated.

The most important aspect for us is that our boys cannot wait to get in the front door each morning and sometimes do not want to leave.....hmmmm....maybe that's a reflection on us as parents! From the beginning we have always been very impressed at how the team keeps us informed of our boys' progress and we would have no hesitation in recommending Banogue Community Crèche to all!

Siobhan & Adrian Insley